Fall 2021 Comprehensive Program and Area Review (PAR):

Student Services Areas

Dear Chabot Community,

Welcome to Fall 2021! This is the electronic template for the **Student Services Fall 2021 Comprehensive PAR.** We encourage you to work together with your program or service area to complete these questions collaboratively. One way to facilitate real-time collaboration is to upload these questions into a google doc. Please submit this completed template with attachments to your Dean/Director/Manager by **10/11/21**. Your Dean/Director/Manager will provide you with feedback and then you will enter the information on this template (and attachments) into Qualtrics by **10/25/21**. Importantly, your PAR is NOT complete until you submit your responses on Qualtrics.

Please reach out to the PAR shared governance committee if you have any questions about filling out your Fall 2021 PAR! Co-Chairs: Deonne Kunkel Wu <u>dkunkelwu@chabotcollege.edu</u> and Cynthia Gordon da Cruz <u>cgordondacruz@chabotcollege.edu</u>.

Backgrou	und Information:
• What or	rganizational unit does your program/area belong to?
Adı Stu	Academic Services ministrative Services adent Services fice of the President
• Name of	of your Program, Discipline, Area or Service:
Learning Co	onnection
• Name(s)	s) of the person or people who contributed to this review:
	Mercado, gabe Chaparro, Rachael Tupper-Eoff, Roland Belcher, Andrew Leung, Mary Love and Navarro Tabujara, Lisa Ulibarri
• What di	ivision does your Program/Area reside in?
App	Academic Pathways and Student Success uplied Technology and Business ts, Media, and Communication unseling alth, Kinesiology and Athletics unguage Arts unce and Mathematics unial Sciences unial Sciences undert Services

- Please refer to the goals/new initiatives you established in the last comprehensive PAR cycle. The last comprehensive PAR was written in Fall 2017 to plan for 2018-19; 19-20; and 20-21. If you need a reminder of your goals, you can access them in the <u>PAR App Program Review Reports</u>.
 Click on:
 - PAR App Program Review Reports.
 - Then "Select Academic Year" on the top (choose 2018-19)
 - Then "Submissions" (in the left hand toolbar)
 - Then find your area and click "View" in the right most column
 - For **Academic Areas**, find question 8: "Reflecting on your answers to questions 1-7, what are your top goals (no more than 5) for the next three years?"
 - For **Service Areas**, find question 8: "Reflecting on your answer to questions 1-7, what new initiatives (no more than 5) do you propose for the next three years?"
 - For **Administrative Areas**, find question 9: "Reflecting on your answers to questions 1-8, what are your top goals (no more than 5) for the next three years?"

You should be able to see what you submitted as goals in the last comprehensive PAR. Please note that the "goals" you established are distinct from the outcomes for your service area (SAOs) or program area (PLOs). In general, SAOs and PLOs tend to be enduring and overarching aims for your service/program, whereas the goals for a comprehensive PAR year are more specific, are expected to be completed over the PAR cycle, and are often part of a concrete action plan to reach your overarching and enduring SAOs and PLOs. For example, one of the Learning Connection's SAOs is: "Students from diverse backgrounds and with diverse learning needs will receive tutoring that improves their abilities to complete assignments, study, and/or succeed in their courses." This is an enduring aim that is unlikely to change from PAR cycle to PAR cycle. A PAR goal for the Learning Connection might be to refine the student diversity and antiracist tutoring practices training for incoming tutors. This goal is specific, expected to be completed over the PAR cycle, and supports their SAO (if incoming tutors are trained in antiracist tutoring practices, they will be well-equipped to support students with diverse learning needs).

		Outputs or measures (e.g students
Goal from Previous Cycle	Status of Goal	served, program change made, etc.) Please explain.
1.Increase our General Fund operating budget (to \$192,000 baseline) to maintain, improve and grow our learning support services.	Achieved In Progress Not achieved but still relevant Not achieved and no longer relevant	•
2.Streamline the on-boarding of approximately sixty Learning Connection Scholars each semester with our efforts to complete the requirements for CRLA (College Reading and Learning Association) certification.	Achieved XIn ProgressNot achieved but still relevantNot achieved and no longer relevant	 Developed some important covid related changes to the onboarding process that we will work to keep as we shift to Face to face services in the future Expanded the use of LC canvas site for tutor resources CRLA Certification process call for a tracking of student minutes -use acudemia to help in this process. Observation was in place but paused because of covid

		• Is the certification something that our students want?
3.Increase Learning Connection/STEM Center Classified Professional staffing (see Personnel Requests for specifics.)	Achieved In Progress X Not achieved but still relevant Not achieved and no longer relevant	Although staffing requests were supported they were not realized because of the adverse effects of the pandemic on the college budget, we will continue to advocate for staffing in the current PAR cycle
4.	Achieved In Progress Not achieved but still relevant Not achieved and no longer relevant	
5.	Achieved In Progress Not achieved but still relevant Not achieved and no longer relevant	

Service Area Outcomes

All service areas are required to have two or more service area outcomes (SAOs). These SAOs should be publicly posted on your service's website. In general, SAOs (as with PLOs) tend to be enduring and overarching aims for your service area/program. (As noted above, SAOs are distinct from the goals created for a comprehensive PAR year which are more specific, are expected to be completed over the PAR cycle, and are often part of a concrete action plan to reach your overarching and enduring SAOs and PLOs.)

There is more than one type of SAO.

- 1. For services areas that *directly* serve students, outcomes are often stated in terms of *student learning outcomes*. For example, a Financial Aid office could have the following SAO: "Students will demonstrate basic knowledge of financial aid principles, rules, and regulations."
- 2. Outcomes can also be defined as statements that describe the desired *quality* (timeliness, accuracy, responsiveness, etc.) of *key functions and services* within the service area unit. For example, the Office of XYZ will accurately respond to student inquiries about ABC within 7-days.
- 3. Outcomes can also be *operational*, defining what the services should *promote* (understanding, knowledge, awareness, appreciation, etc.). For example, the Office of Institutional Research will provide the Chabot community with data for inclusive excellence in support of equity.

Reference: Howerton (2017). Service Area Outcomes Workshop. Woodland Community College.

aged, now many help to
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X Yes	r service area have two or more SAOs?	
If not, please e	explain why.	
	service area's SAOs publicly posted on your website?	
• Are your s	service area 3 57 to 5 publicly posted on your website.	

For service areas that directly serve students, often the SAOs will be connected to Chabot's Institutional Learning Outcomes (ILOs). ILOs are the institution-wide outcomes that Chabot is aiming for all students to reach, regardless of which certificate, degree or education goal they are pursuing. Chabot's ILOs include: critical thinking, communication, civic & global engagement, information & technological literacy, and development of the whole person. Descriptions of the ILOs are listed on the Outcomes and Assessment webpage. For service areas that do not directly serve students, think about how your service might provide resources that other Chabot employees might utilize to support ILO development. For example, Institutional Research provides data on the assessment of all the ILOs, thus *indirectly* supporting the development of all of the ILOs. In the chart below, please: 1) write down at least two SAOs for your area (feel free to write more!); 2) check off which ILOs your SAOs are directly or indirectly connected to, and 3) briefly explain how your SAOs support Chabot's mission, vision or values.

Service Area Outcomes (SAOs)	Which Institutional Learning	Briefly describe how your SAO
	Outcomes are your SAOs	supports the college mission,
	connected to?	vision or values (1-2 sentences).
	*Note: for service areas that do not	
	directly serve students, it is okay to	
	check off ILOs that your service	
	area indirectly supports.	
1.Students who take advantage of	X Critical Thinking	The Learning connection provides
the Learning Connection's	X Communication	the resources to make it possible
Learning Support Programs will	Civic & Global Engagement	for students to achieve their goals.
succeed and persist in the course(s)	Information &	
for which they receive support at	Technological Literacy	
higher rates than students who do	Development of the Whole	
not.	Person	
2.Students who receive Learning	X Critical Thinking	The Learning Connection supports
Support will actively engage in the	X Communication	innovative instruction by offering
learning process at higher rates	Civic & Global Engagement	wide-ranging tutoring services.
than those who do not.	Information &	
	Technological Literacy	
	Development of the Whole	
	Person	
3.The Learning Connection will	X Critical Thinking	The Learning Connection aims to
maintain a supportive environment	X Communication	provide a safe, welcoming, and
that enhances student learning.	Civic & Global Engagement	well-maintained learning and
		working environment for all

	Information & Technological Literacy Development of the Whole Person	students, staff and campus members.
4.	Critical Thinking Communication Civic & Global Engagement Information & Technological Literacy Development of the Whole Person	

Service areas are required to assess at least two SAOs per comprehensive PAR cycle. Many service areas listed their service area outcomes in the PAR planning for 2019-20 (Question 1) and many reported back on assessment of their SAOs in the PAR planning for 2020-21 (Question 3). You can access your previous responses in the PAR App Program Review Reports.

Click on:

- PAR App Program Review Reports.
- Then "Select Academic Year" on the top (choose 2019-20 to see what you previously reported as your SAOs or choose 2020-21 to see what you previously reported with regard to assessment)
- Then "Submissions" (in the left hand toolbar)
- Then find your area and click "View" in the right most column
- Go to Question 1 in the 2019-20 report, "Please complete Service Area Outcome forms for your area" and/or Question 3 in the 2020-21 report, "Did you assess any Service Area Outcomes in 18-19? If so, please complete the Service Area Outcome Forms for your area."

were at least two of your SAOs assessed since the previous comprehensive rAK!	
<u>X</u> Yes	
No	
at the college could be solved	
ot, then please explain why	

• Please share the results of the most recent SAO *assessments** you have completed since the previous comprehensive PAR in the chart below (e.g., any assessment results from 2017-18, 2018-19, 2019-20, or 2020-21). (Remember that at least two SAOs must be assessed per PAR cycle.)

*By assessment, we mean <u>utilizing data</u> (e.g., # of students served, documented impacts on students, survey responses or other feedback from community members, etc.) that help you understand how effectively you are accomplishing the overall SAO/service mission of your area and/or what modifications to your work would further support reaching your SAOs.

Example: Here is the <u>survey analysis</u> that the Office of Institutional Research did for assessment of SAOs. OIR designed survey questions for users of the service to provide feedback on SAOs. (i.e. measure how effectively we are meeting our SAOs and gathering feedback to improve). For example, one of OIR's SAOs is to "Provide the Chabot community with data for inclusive excellence in support of equity." Therefore, the annual OIR user survey asks Chabot community members who use OIR's services if the data they received assisted them in making decisions that move students toward equity.

Service Area Outcome	Method of Assessment (e.g. survey, data collected by IR, data collected by the area)	Date (academic year) of Assessment	Assessment Results or Lessons Learned
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1. Students who take advantage of the Learning Connection's Learning Support Programs will succeed and persist in the course(s) for which they receive support at higher rates than students who do not	X Survey Data Collected by IR Data Collected by your area Other	Learning Connection Student Survey - Spring 2019	Three quarters of the students surveyed felt that the tutoring they received helped them stay enrolled in their class, get better grades and improved their overall study skills.
2. The Learning Connection will maintain a supportive environment that enhances student learning.	_X_ Survey Data Collected by IR Data Collected by your area Other	Learning Connection Student Survey - Spring 2019	The survey demonstrated that close to 90% of students find LC staff to be knowledgeable, friendly, attentive, and the center to be a pleasant environment conducive to learning.
3. (optional)	Survey Data Collected by IR Data Collected by your area Other		
4. (optional)	Survey Data Collected by IR Data Collected by your area Other		
 Assessing SAOs has logged Strongly disagree Somewhat disagree Neither agree nor Somewhat agree X Strongly agree 			

Institutional Supports, Barriers and Data

Reflect on your experiences, data, and/or previous program reviews and consider what work in your discipline/service area you are most proud of and what problems remain a major challenge. Then respond to the following questions:

• What institutional-level supports or practices were particularly helpful to **your program or area** in reaching its PAR Goals, SLOs, PLOs, SAOs, and/or the college mission?

Adjustment to working policy: The ability for students to work from home allowed for tutoring to continue online and has provided flexibility that contributed to increased tutor availability.

Community Awareness although a lot more work needs to be done Community Awareness - invitations and consistent appearances to summer bridge program, gladiator days, and orientations (ECD, FYE, DSPS, Chabot sports, etc.). Additionally, having the Chabot Tutoring link in every Canvas course is a big help when guiding students towards our tutoring services; appearing in some course syllabi

Physical space versatility- Our physical locations have flexibility with usage and are not restricted to just one type of use. For example, we can make our spaces available for workshops, speakers, or events. We notice both students and faculty appreciate this flexibility.

• What institutional-level barrier or challenges prevented or hindered **your program or area** from reaching its PAR Goals, SLOs, PLOs, SAOs, and/or the college mission?

Funding Commitment: The Learning Connection receives approximately \$78,000 in General Fund monies as part of our base budget; however this is wholly insufficient to fund campus tutoring each year. Categorical funds such as Basic Skills and CE make up a large part of the gap in our funding, yet we don't get a commitment and allocation typically until the Fall semester has already begun. This makes it incredibly difficult to plan both for each academic year as well as longer-term planning across multiple years. In order to address this barrier we are asking for consistent budget commitment from the college, with a base budget between General Fund and Categoricals that can realistically support the tutoring needs of our students.

Demands have been increasing to grow peer tutoring and embedded tutoring support which is extremely difficult without a clear and consistent budget and when tutors who rely on this as a job do not have stable hours due to insufficient budget. To make this a reliable job for Chabot students who are largely from low-income households, the operating budget would need to be identified as early as possible to be able to make adequate decisions on student hiring. Student employment has been identified as a potential High Impact Practice; if done properly, it can contribute to student retention and success. We continue to explore more productive ways to offer learning support to Chabot students in spite of a grossly inadequate budget.

Insufficient Staffing: Currently we do provide students online support but it is limited to the hours availability based on our budget. If the expectation is that we plan to offer both online and in-person services moving forward in a "post-pandemic" setting, an increase in staffing is more important than ever. Larger workloads without a corresponding staffing increase means students wait longer for support and services.

More coordination between faculty and LC on how to support students in difficult classes (esp. classes needed to graduate), maybe like a f/cig? It would be nice if we can figure out solutions to supporting those classes other than hiring a student who's taken that class before-especially if it's a higher level class that students graduate after taking or a new class that wouldn't have peer tutors just yet

• What institutional-level supports or practices do employees in your program/area believe are particularly helpful **to students** in reaching their educational milestones and/or goals? (i.e., from your vantage point, what does Chabot do for students that we should **keep** doing?)

Laptop lending program is great especially if we don't have capacity to keep our computer labs open, as well as hotspot lending program

• What institutional-level barriers or challenges do employees in your program/area believe are a hindrance **to students** in reaching their educational milestones and/or goals? (i.e., from your vantage point, what does Chabot do that we should **stop** doing or **change** to better support our students?)

Visibility and brand awareness is not as successful as it could be. Many students and faculty members are still confused about what we do and what our role is at the college. Some things that confuse students are the many appearances of other tutoring services in other various departments and programs. Although not as robust as ours, many programs offer tutoring as an incentive for students to apply to their program. It would be great to provide a better bridge from their programs to ours and vice versa. Many of their tutors are course specific, we can work together to introduce our services and have students utilize many different resources. One department that offers tutoring that already has a strong bridge with LC is DSPS. Although the DSRC has its own tutors, we are called into their orientations, offer special accommodations to their students, and have open and consistent communication.

Communication is not always the best--platform we use for tutoring has the ability to text students reminders, but we cannot turn that on. A lot of students don't know their Zonemail passwords, which is where important information gets emailed, but there is no easy way to reset the password. When we had to leave campus suddenly, we were unable to use our campus numbers. Emails are sent through campus alerting people of campus support, but with email experiencing outages/numerous emails sent every day, it's hard to see every email with important information. A lot of communication probably gets lost by adjunct faculty who don't have time/capacity to read through all emails and then don't know the important information to give to students.

•	The Office of Institutional Research strives to continually improve representation in our data. Currently, we
	have a <u>dashboard on course enrollments and success rates</u> , which can be disaggregated by race/ethnicity,
	gender, and part-time/full-time status. What other student group(s) would you like to be able to disaggregate
	by in the dashboard? How will this disaggregation promote Chabot's mission? (Please keep in mind we will
	need to build further disaggregation into the dashboard over time and we will work in the order that is
	possible to do based on data availability and for which there is the most interest in Chabot campus
	community.)

Staffing Analysis

In this section you will analyze trends in staffing, technology, and facilities.

Staffing	Current # (Fall 2021)	How has staffing for this group changed in the last 3 years (decrease, flat, increase)
Full-time Faculty	There are no full-time faculty in the Learning Connection program; our Program	Decreased Stayed roughly the same Increased
	Coordinator is a full-time	

Part-time Faculty	faculty from another division on 50% re-assign time. There are no part-time faculty in the Learning Connection program.	Decreased Stayed roughly the same Increased
Full-time Classified Professionals	 Equivalent to 3.0 FTE: 1.0 FTE Sr. Admin	Decreased Stayed roughly the same Increased
Part-Time permanent or Hourly Classified Professionals	There are no part-time permanent or hourly Classified Professionals in the Learning Connection program	Decreased Stayed roughly the same Increased
Student Employees	55 Student Assistants (Note, while our # of SA has decreased, it is important to note that we are also able to fund fewer hours, regardless of the number of SA we hire. SA salaries have increased by \$1/hour each year for the past several years while our budget has remained flat. In AY 18-19, we were able to fund ~6,542 hours with our GF allocation; in AY 21-22, we will be able to fund ~5,233 hours with the same level of funding, a decrease of approximately 1,300 tutoring hours.)	X Decreased Stayed roughly the same Increased
Independent Contractors/Professional Experts	There are no independent contractors or professional experts in the Learning Connection program	Decreased Stayed roughly the same Increased

If you have data on the total number of students served in your area or total number of services provided, then compare changes over the past three years in students served/services provided with changes in staffing in this same time period. What do you notice?

IR Request: will update as soon as data request is available and use this to inform our continued planning and goal setting

Compare the representation of DI populations in your program's/area's staffing (faculty, classified professionals, and administrators) to the representation of DI populations in the students you serve. What do you notice? If there is a gap in representation between students and the Chabot professionals who serve them, how has your program/area addressed that gap?

IR Request: will update as soon as data request is available and use this to inform our continued planning and goal setting

 Technology The technology in our program/area is sufficient to support student learning and/or carry out our program/area outcomes and goals. X Strongly disagree 	
Somewhat disagree Neither agree nor disagree Somewhat agree Strongly agree	
If you strongly disagree or somewhat disagree, please explain. (optional)	
With the addition of online tutoring, we don't have the tools to fully support our tutors; this includes laptops, webcams, microphones, and dedicated space.	
Facilities ■ The facilities in our program/area are sufficient to support student learning and/or carry out our program/outcomes and goals. Strongly disagree Neither agree nor disagree Somewhat agree Strongly agree	'area
If you strongly disagree or somewhat disagree, please explain. (optional)	
Although some of the facilities issues will be met by the new building 600 we will continue to experience shortage of adequate space to support our students and tutors until that new building is ready and available, at long as the online component continues.	nd a
Professional Development ■ In general, Faculty members in my program/area regularly participate in professional development active offered by/at Chabot. Strongly disagree Somewhat disagree Somewhat agree nor disagree Somewhat agree	rities

__Strongly agree

Not applicable (no faculty in service)

•	In general, Classified Professionals in my program/area regularly participate in professional development
	activities offered by/at Chabot.
	Strongly disagree
	Somewhat disagree
	X Neither agree nor disagree
	Somewhat agree
	Strongly agree
•	In general, Faculty members in my program/area regularly participate in professional development activities
	offered outside of Chabot.
	Strongly disagree
	Somewhat disagree
	X Neither agree nor disagree
	Somewhat agree
	Strongly agree
	Not applicable (no faculty in service)
•	In general, Classified Professionals in my program/area regularly participate in professional development activities offered <u>outside of Chabot</u> .
	Strongly disagree
	Somewhat disagree
	X Neither agree nor disagree
	Somewhat agree
	Strongly agree
•	How did these professional development experiences contribute to improving your program/area, equity, and/or student learning and achievement?
Ma	my on our team have attended various conferences, webinars, and training related to learning support over the

Many on our team have attended various conferences, webinars, and training related to learning support over the past Program Review cycle. These experiences have led to a multi-year supplemental instruction pilot as well as the discovery of a better tutoring platform that seamlessly integrates online drop-in tutoring and appointment tutoring. Additionally, several of our classified professionals have participated in professional development opportunities through our campus/district, such as CLIP and the CCEPG Equity Trainings, which have improved leadership development and shared governance participation as well as bringing an equity lens to our conversations around program policies, tutor trainings, and the services we provide.

Although these experiences have been greatly beneficial, not all on our team have opportunities to participate, and we continue to seek increased access to professional development opportunities, including for our student tutors.

Equity in Access to Services

• What barriers, if any, make it difficult for students (or Chabot community members) to access your service? Are there any barriers that could be disproportionately experienced by people from a particular demographic group (e.g., racial/ethnic, age, disability status, parents, etc.)

Insufficient staffing: The Learning Connection continues to lack adequate permanent staffing. Currently, the LC Center (including WRAC and ESL Language Centers) and computer classrooms are supported by the equivalent of 2.0 FTE IA's. The implementation of AB 705 has impacted student needs and increased demand for learning support across all our labs/centers. The introduction of online tutoring means an increased demand for learning support that we may not be able to meet without additional staff. We hope that adequate full-time employment

will provide additional job stability for current part time employees, in recognition of the benefits of full-time employment (medical, socio-economic, etc.).

Working Students: The times we offer our services might not be beneficial for working students because we have limited night/weekend tutoring available. This also can cause barriers for students who are parents and/or caregivers.

Frequently encounter students with little to no computer skills: Many students we work with are only vaguely familiar with basic computer operating systems/functions, and completely unfamiliar with productivity software used for academic purposes -- word processors, spreadsheets, slide presentation applications, etc.

Students seeking help from writing tutors often spend most or all of their sessions with tutors learning how to use software (typing, formatting, saving, retrieving, printing, working with PDFs) instead of getting support for course-related/course-specific content. Even students being tutored in CAS (computer application systems) or taking online classes aren't always familiar with technology and tutors spend time teaching hardware & software use instead of supporting students with course content & assignments. Even tech-savvy students can be unfamiliar with computer functions. Many formerly incarcerated students, international/immigrant students, financially compromised students, and older students returning students struggle with this transition.

Student assessment and support for computer skills in the same way they're assessed for math and language skills before enrolling in classes could help address this issue. Support could be offered via orientation & "jam" sessions in the same way academic & other studenting skills are supported in summer bridge sessions, intensive "jam" sessions, learning community orientations, etc. Another possible intervention could be staffing labs with student assistants or IAs specifically dedicated to computer support might help as well.

- Can students access your services:
 - o 1) during the day or
 - o 2) in the late afternoon/evening/weekend or
 - o 3) online?
 - What changes would be needed to ensure access for students in all three scenarios?

We don't currently offer weekend hours/services and we've never offered online tutoring & face-to-face tutoring concurrently/simultaneously. To address the above, we'd need to acquire more technology/equipment pertinent to online tutoring; more space in our centers/locations (to set up online tutoring stations without compromising face-to-face work space), increased staffing (meaning increased \$\$\$). More student workers/tutors may be needed to cover weekends & simultaneous face-to-face/online tutoring & more staff will be required to offer support, line of sight supervision, weekend hours, etc.

• Are there any services your area provides to students or the college for which there is a particularly long wait time? If yes, which services? What creative low-cost ideas do you have for how to decrease wait time for access to your services?

Access drop-in tutoring services: Sometimes there's long wait times to access drop-in tutoring services on a busy day; to decrease wait time we offer to schedule appointments, so they have guaranteed time to meet with tutors

Planning

Program/Area Goals: Please reflect on: 1) all the data you have reviewed, 2) the questions you have answered in this comprehensive PAR template, and 3) the various college planning documents (e.g., shorter term planning documents like the College's Planning Priorities (PRAC will post when complete), President's College Planning Initiatives, and Strategic Plan, all of which lead into the long-range planning document, the Educational Master Plan). Utilize your reflections, along with college planning documents, to develop 1-3 Goals to work on up through the next comprehensive-year PAR cycle. What are the anticipated *outputs** and *outcomes*** of your goals? How do your goals align with the Educational Master Plan (EMP)? Do your goals support the success of any DI Groups? Do your goals support any of the Student Centered Funding Formula (SCFF)*** metrics? *outputs: direct short-term results like # of students served, workshops held, etc.

Remember: Whereas SAOs/PLOs tend to be enduring and overarching aims for your service/program, the goals for a comprehensive PAR year are more specific, are expected to be completed over the PAR cycle, and are often part of a concrete action plan to reach your overarching and enduring SAOs/PLOs. For example, one of the Learning Connection's SAOs is to "provide effective academic support to students with diverse learning needs." This is an enduring aim that is unlikely to change from PAR cycle to PAR cycle. A PAR goal for the Learning Connection might be to refine the student diversity and antiracist tutoring practices training for incoming tutors. This goal is specific, expected to be completed over the PAR cycle, and supports their SAO (if incoming tutors are trained in antiracist tutoring practices, they will be well-equipped to support students with diverse learning needs).

Goal	Briefly describe the expected <i>outputs</i> (e.g., direct short-term results like # of students served, workshops held, etc) or <i>outcomes</i> (e.g., longer-term results like course success rates or degrees earned) for your goal.	EMP Alignment	Equity DI Group Alignment	SCFF Metric Alignment
1.Incorporate best pedagogical practices from online modality to face-to-face tutoring.	Incorporating best practices developed during the shift to online tutoring and combing with already established best practices of FTF tutoring we expect to increase the availability/efficiency of services and increase the # of students served.	X Equity X Access X Pedagogy and Praxis X Academic and Career Success Community and Partnerships	X African American/Black X American Indian/Alaska Native X Latinx X Pacific Islander/Hawaiian X Disabled X Foster Youth X LGBT X DI Gender Other	Enrollment/FTES X Transfer level English, math or ESL achievement X Degree or certificate completion X Transfer X CTE Units Attainment of a Living Wage Supplemental Metric (Financial aid or AB 540) X Other (Success Rates)

^{**}outcomes: longer-term results like course success rates or degrees earned

^{***}The Student Centered Funding Formula is the way all CA CC districts will be funded once the "hold harmless" period of funding expires.

2.Reevaluate the scheduling strategy for the LC and be more intentional about funding tutors across disciplines	Survey students on specific tutoring needs, diversify the number and types of courses we offer tutoring for and collaborate with Divisions on addressing student needs. We expect to broaden our services and increase the # of students served.	X Equity X Access Pedagogy and Praxis X Academic and Career Success Community and Partnerships	X African American/Black X American Indian/Alaska Native X Latinx X Pacific Islander/Hawaiian X Disabled X Foster Youth X LGBT X DI Gender Other	Enrollment/FTES X Transfer level English, math or ESL achievement X Degree or certificate completion X Transfer X CTE Units Attainment of a Living Wage Supplemental Metric (Financial aid or AB 540) X Other (Success Rates)
3.Connect students to tutors; increase number of students who use LC services	Increase marketing of LC services with targeted outreach especially to affinity groups: BCRC, El Centro, Movement API, Rise, etc. Presentations to groups, increase number of DI students served and support increased persistence and success rates.	X Equity X Access X Pedagogy and Praxis X Academic and Career Success Community and Partnerships	X African American/Black X American Indian/Alaska Native X Latinx X Pacific Islander/Hawaiian X Disabled X Foster Youth X LGBT X DI Gender Other	Enrollment/FTES Transfer level English, math or ESL achievement Degree or certificate completion Transfer X CTE Units Attainment of a Living Wage Supplemental Metric (Financial aid or AB 540) Other
4. Provide training for faculty who will be using Embedded Tutors	Coordinate with Division Deans to provide information on Embedded Tutors recruitment, share best practices and provide opportunities for collaboration	X Equity X Access X Pedagogy and Praxis X Academic and Career Success Community and Partnerships	X African American/Black X American Indian/Alaska Native X Latinx X Pacific Islander/Hawaiian X Disabled X Foster Youth X LGBT X DI Gender Other	Enrollment/FTES X Transfer level English, math or ESL achievement X Degree or certificate completion X Transfer X CTE Units Attainment of a Living Wage Supplemental Metric (Financial aid or AB 540) Other

Resource Requests

Contracts and Services Requests: Contracts and Services include things like equipment maintenance contracts, food vendors, external consultants or speakers. Criterion for distributing funding vary by committee (check out the Resource Allocation Rubrics available on PAR's website), but are consistently based on the Educational Master Plan, the College's Planning Priorities, and the President's College Planning Initiatives.

	Rank	Project Name	New,	Vendor Name	Brief Job	Justification	Length	Year(s)	Estimate
	(1, 2, 3,	Use the same	Updated, or		Description/Tas	BRIEFLY justify	of	Needed	d Cost
	etc. after	1 3	Repeat		ks	how this spending	Contract		Per Year
	all	all requests	Request			relates to the	in		(Total \$)
	requests	related to a large				EMP, College's	Months		
	have	project or put				Annual Planning	(1, 2, 10,		
	been	ʻindividual				Priorities and/or	12, etc.)		
	entered)	request'				President's			
						Planning			
						Initiatives (2-3			
						sentences).			
	2	individual	New	Pacific Dining	Budget for food	Food for events &	varies	<u>x</u> Annual	\$1,000
		request	Updated		for various	trainings ensures a		2022-23	
			x Repeat		trainings and	welcoming		2023-24	
					events	community,		2024-25	
						creates a sense of			
						belonging for each			
Item 1						student, and			
						allows us to offer			
						experiences			
						students need for			
						their			
						education and			
						beyond.			
	1	individual	New	Business Services	Rental fee for	Retreats provide	n/a	<u>x</u> Annual	\$600
		request	Updated	Office/Facilities	Event Center (2	training and tools		2022-23	
Item 2			x Repeat		per AY; fee	for tutors to use in		2023-24	
100111 2					covers facilities	their work, in		2024-25	
					costs for set-up	alignment with			
						President's			

			and cleaning on	Planning		
			Saturdays.)	Initiatives and		
				EMP Mission		
				Critical Priorities		
				that seek to		
				address the equity		
				gaps for		
				disproportionately		
				impacted students		
		New			Annual	
		Updated			2022-23	
Item 3		Repeat			2023-24	
					2024-25	

Equipment Requests

Criterion for distributing funding vary by committee (check out the <u>Resource Allocation Rubrics</u> available on PAR's website), but are consistently based on the <u>Educational Master Plan</u>, the <u>College's Planning Priorities</u>, and the <u>President's College Planning Initiatives</u>.

	Rank	Project Name	New,	Vendor Name	Brief Item	Justification	Quantity	Year(s)	Estimate
	(1, 2, 3,	Use the same	Updated, or		Description	BRIEFLY	(1, 2, 10,	Needed	d Cost
	etc. after	project name for	Repeat			justify how this	12, etc.)		Per Year
	all	all requests	Request			spending relates			(Total \$)
	requests	related to a large				to the EMP,			
	have	project or put				College's Annual			
	been	ʻindividual				Planning			
	entered)	request'				Priorities and/or			
						President's			
						Planning			
						Initiatives (2-3			
						sentences).			
			New					Annual	
			Updated					2022-23	
Item 1			Repeat					2023-24	
								2024-25	
Item 2			New					Annual	

	Updated Repeat	2022-23 2023-24 2024-25
Item 3	New Updated Repeat	Annual 2022-23 2023-24 2024-25

Facilities Requests

Criterion for distributing funding vary by committee (check out the <u>Resource Allocation Rubrics</u> available on PAR's website), but are consistently based on the <u>Educational Master Plan</u>, the <u>College's Planning Priorities</u>, and the <u>President's College Planning Initiatives</u>.

	Rank (1, 2, 3, etc. after all requests have been entered)	Project Name Use the same project name for all requests related to a large project or put 'individual request'	New, Updated, or Repeat Request	Brief Item Description	Justification BRIEFLY justify how this spending relates to the EMP, College's Annual Planning Priorities and/or President's Planning Initiatives (2-3 sentences).	Year(s) Needed	Estimated Cost Per Year (Total \$)
Item 1			New Updated Repeat			Annual 2022-23 2023-24 2024-25	
Item 2			New Updated Repeat			Annual 2022-23 2023-24 2024-25	
Item 3			New Updated Repeat			Annual 2022-23 2023-24 2024-25	

Human Resource Requests (e.g., Faculty, Classified, Administrative, Student Workers, etc.)

Criterion for distributing funding vary by committee (check out the <u>Resource Allocation Rubrics</u> available on PAR's website), but are consistently based on the <u>Educational Master Plan</u>, the <u>College's Planning Priorities</u>, and the <u>President's College Planning Initiatives</u>.

	Rank (1, 2, 3, etc. after all requests have been entered)	Project Name Use the same project name for all requests related to a large project or put 'individual request'	New, Updated, or Repeat Request	Classification	Position Title	Avg. hours per week (5, 20, 40, etc.)	Justification BRIEFLY justify how this spending relates to the EMP, College's Annual Planning Priorities and/or President's Planning Initiatives	Year(s) Needed	Estimated Cost Per Year (Total \$)
Position 1	3	individual request	New Updated Repeat	Admin FT Classified FT Classified Hourly Classified PT Faculty FT Faculty PT Faculty F-hour Faculty Reassign Student Hourly X Other	Instructional Assistant	20 (augmen tation of existing 0.5 FTE IA position to 1.0 FTE)	(2-3 sentences). This position directly supports the Educational Master Plan (MCP #3 and #4) by increasing access to proactive and comprehensive academic support services, providing essential learning support to all Chabot students that will lead to increased persistence, course success rates, transfer English and Math throughput, progress milestone completion, certificate and/or degree completion, and transfers.	x Annual 2022-23 2023-24 2024-25	additional \$51,781 (0.5 FTE salary + benefits, Step 5)

	5	individual	New	Admin FT	Instructional	40	This position	x Annual	\$68,892
		request	x Updated	x Classified FT	Assistant		directly supports the	2022-23	(salary +
		1	Repeat	Classified	(ENGL)		Educational Master	2023-24	benefits,
				Hourly			Plan (MCP #3 and	2024-25	Step 1)
				Classified PT			#4) by increasing		• •
				Faculty FT			access to proactive		
				Faculty PT			and comprehensive		
				Faculty F-hour			academic support		
				Faculty			services, providing		
				Reassign			essential learning		
Position				Student Hourly			support to all		
2				Other			Chabot students that		
2							will lead to		
							increased		
							persistence, course		
							success rates,		
							transfer English		
							throughput,		
							progress milestone		
							completion,		
							certificate and/or		
							degree completion,		
							and transfers.		
	6	individual	New	Admin FT	Instructional	40	This position	x Annual	\$68,892
		request	Updated	x Classified FT	Assistant		directly supports the	2022-23	(salary +
			x Repeat	Classified	(Math)		Educational Master	2023-24	benefits,
				Hourly			Plan (MCP #3 and	2024-25	Step 1)
				Classified PT			#4) by increasing		
				Faculty FT			access to proactive		
				Faculty PT			and comprehensive		
Position				Faculty F-hour			academic support		
3				Faculty			services, providing		
				Reassign Student Hourly			essential learning		
							support to all Chabot students that		
				Other			will lead to		
							increased		
							persistence, course		
							success rates,		
							transfer Math		

Position 4	4	individual request	X New Updated Repeat	Admin FTx Classified FT Classified Hourly Classified PT Faculty FT Faculty PT Faculty F-hour Faculty Reassign Student Hourly Other	STEM Center Senior Instructional Assistant (Engineering	40	throughput, progress milestone completion, certificate and/or degree completion, and transfers For the STEM Center to sustain an intern program, there needs to be a qualified staff manager with appropriate leadership/manage ment clearance. This is a position that was vacated in 2020 and never replaced.	<u>x</u> Annual 2022-23 2023-24 2024-25	\$76,175 (salary + benefits, Step 1)
Position 5	2	individual request	New Updated X Repeat	x Admin FT Classified FT Classified Hourly Classified PT Faculty FT Faculty FT Faculty F-hour Faculty Reassign Other	Learning Connection Director	40	This position directly supports the Educational Master Plan (MCP #3 and #4) and President's Planning Initiatives. The program needs a full-time, twelve month Director located on site to manage day-to-day operations, address equity gaps, and guide development of learning support services that increase access to proactive and comprehensive academic support	x Annual 2022-23 2023-24 2024-25	\$114,621 (salary + benefits, Range 13/Step 1)

Position 6	1	individual request	NewUpdated _x_Repeat	Admin FT Classified FT Classified Hourly Classified PT Faculty FT Faculty PT Faculty F-hour Faculty Reassign x Student Hourly Other	Student Assistant (Tutors)	varies (We funded ~13,238 tutoring hours in AY 20- 21. To fund the same number of hours this year, we'll need an addition al ~\$13,20 0)	services, provide essential learning support to all Chabot students that will lead to increased persistence, course success rates, transfer English/Math throughput, progress milestone completion, certificate and/or degree completion, and transfers Peer tutoring is a well-established and successful learning support that closely aligns with the objectives of the Educational Master Plan (MCP #1, #3 and #4). Beyond tutoring, our student assistants support other campus work, such as the Great Debate, Guided Pathways Student Council, etc.	<u>x</u> Annual 2022-23 2023-24 2024-25	approx. \$120,000 to supplement our General Fund allocation
Position 7	9	individual request	New Updated _x Repeat	Admin FT Classified FT	Faculty Reassign	~34	Compensate discipline leads 1.5 CAH for	<u>x</u> Annual 2022-23 2023-24	~\$60,600

				Classified HourlyClassified PTFaculty FTFaculty PTFaculty F-hour _x_Faculty ReassignStudent HourlyOther			responsibilities including supporting tutors, tutor interviews, and coordination of content-area learning support, which in turn support Educational Master Plan (MCP #3 and #4) and President's Planning Initiatives.	2024-25	
Position 8	7	individual request	New Updatedx Repeat	Admin FT Classified FT Classified Hourly Classified PT Faculty FT Faculty PT Faculty F-hour x_ Faculty Reassign Student Hourly Other	Tutor Workshop facilitators		Compensation for faculty who facilitate Tutor Workshops. We host 3-5 workshops each semester on various topics of interest to our new peer/embedded tutors. Faculty should be compensated for one hour of prep and one hour of facilitation (12-20 hours per year). Effective tutors that have been prepared to meet the diversity of student learning needs aligned with Educational Master Plan (MCP #3 and #4) and President's Planning Initiatives.	<u>x</u> Annual 2022-23 2023-24 2024-25	\$616 to \$1,026
Position 9		individual	New Updated	Admin FT Classified FT	Student Assistant	varies	Peer-led WRAC Center workshops,	<u>x</u> Annual 2022-23	\$1,500
7		request	Opuaicu	Classifica i i	Assistant	1	Center workshops,	2022-23	

x Repeat	Classified	(WRAC	orientations, class	2023-24	
	Hourly	Center)	visits, WRACtivity	2024-25	
	Classified PT		presentations and		
	Faculty FT		videos not only help		
	Faculty PT		bridge the gap of		
	Faculty F-hour		post AB705 course		
	Faculty		sequences, but they		
	Reassign		also help make		
	x Student		students aware of		
	Hourly		the support services		
	Other		available to them.		

- The Faculty Prioritization Committee requires a completed <u>Faculty Prioritization Form</u> if you are requesting a full-time faculty position. There will be a spot on Qualtrics to upload this completed form. In the meantime, please just submit the completed form to your dean/manager when you turn in this template on 10/11/21.
- The Classified Prioritization Committee requires a completed <u>Classified Professional Prioritization Form</u>. There will be a spot on Qualtrics to upload this completed form. In the meantime, please just submit the completed form to your dean/manager when you turn in this template on 10/11/21.

Professional Development, Travel, and Conferences

Criterion for distributing funding vary by committee (check out the <u>Resource Allocation Rubrics</u> available on PAR's website), but are consistently based on the <u>Educational Master Plan</u>, the <u>College's Planning Priorities</u>, and the <u>President's College Planning Initiatives</u>.

R	lank	Project	New,	Brief	What Type of PD	Justification	Number of	Year(s)	Estimated
(1	1, 2,	Name	Updated, or	Description	Request?	BRIEFLY justify	Attendees	Needed	Cost Per
3,	, etc.	Use the same	Repeat	(1-2		how this spending	(1, 5, 10,		Year
af	fter all	project name	Request	sentences)		relates to the EMP,	etc.)		(Total \$)
re	equest	for all				College's Annual			
s l	have	requests				Planning Priorities			
be	een	related to a				and/or President's			
en	ntered	large project				Planning Initiatives (2-			
)		or put				3 sentences).			
		ʻindividual							
		request'							

Request 1	1	individual request	New Updated _x Repeat	Funding to attend learning support conferences (CRLA, ACTLA, TutorExpo)	x In-person conference with travel x Online conference/webinar On-Campus Training On-Campus Speaker Other	All staff need opportunities to participate in professional development on an ongoing basis. We hope to send a few people to conferences as appropriate each year. Supports EMP MCP #1 and 3 and Pres. Planning Priorities to address equity gaps and develop culturally relevant, revitalizing, and sustaining pedagogy in tutoring	3-4	<u>x</u> Annual 2022-23 2023-24 2024-25	\$8,000
Request 2	2	individual request	New Updatedx Repeat	Fund registration for students to attend and participate in various conferences;	X In-person conference with travel X Online conference/webinar On-Campus Training On-Campus Speaker Other	Opportunities for students to engage in deeper learning, develop networking skills, and provide a sense of community and belonging in alignment with EMP Mission Critical Priorities	varies	X Annual 2022-23 2023-24 2024-25	\$2,000
Request 3			New Updated Repeat		In-person conference with travel Online conference/webinar On-Campus Training On-Campus Speaker Other			Annual 2022-23 2023-24 2024-25	

Supplies Requests

Criterion for distributing funding vary by committee (check out the <u>Resource Allocation Rubrics</u> available on PAR's website), but are consistently based on the <u>Educational Master Plan</u>, the <u>College's Planning Priorities</u>, and the <u>President's College Planning Initiatives</u>.

	Rank (1, 2, 3, etc. after all requests have been entered)	Project Name Use the same project name for all requests related to a large project or put 'individual request'	New, Updated, or Repeat Request	Brief Item Description (1-2 sentences)	Justification BRIEFLY justify how this spending relates to the EMP, College's Annual Planning Priorities and/or President's Planning Initiatives (2-3 sentences).	Quantity (1, 2, 10, 12, etc.)	Year(s) Needed	Estimated Cost Per Year (Total \$)
Item 1	1	individual request	New Updated Repeat	Funding for promotional materials to market our program & services to students through outreach activities/events	Promotion and outreach to let students know about free tutoring services and other academic supports align with EMP MCP #3 and #4, as well as Presidential Planning Priorities addressing equity gaps.	varies	<u>x</u> Annual <u>2022-23</u> <u>2023-24</u> <u>2024-25</u>	\$1,500
Item 2	2	individual request	New Updated Repeat	Incentives for students to use WRAC Center learning support services throughout the semester.	The WRAC Rewards Incentive Program serves dual purposes, both letting students know about free tutoring/academic supports as well as encouraging their	varies (approxima tely 100 units of school supplies, including	<u>x</u> Annual 2022-23 2023-24 2024-25	\$1,590

			participation. This aligns with EMP MCP #3 and #4, as well as Presidential Planning Priorities addressing equity gaps.	gift baskets)		
Item 3		New Updated Repeat			Annual 2022-23 2023-24 2024-25	

Technology Requests

Criterion for distributing funding vary by committee (check out the <u>Resource Allocation Rubrics</u> available on PAR's website), but are consistently based on the <u>Educational Master Plan</u>, the <u>College's Planning Priorities</u>, and the <u>President's College Planning Initiatives</u>.

	Rank	Project Name	New,	Was the	Brief Item	Justification	Quantity	Year(s)	Estimated
	(1, 2, 3,	Use the same	Updated, or	feasibility of	Description	BRIEFLY justify how	(1, 2, 10,	Needed	Cost Per
	etc. after	project name for all	Repeat	the request	(1-2	this spending relates to	12, etc)		Year
	all	requests related to a	Request	discussed with	sentences)	the EMP, College's			(Total \$)
	requests	large project or put		IT?		Annual Planning			
	have been	'individual request'				Priorities and/or			
	entered)					President's Planning			
	ŕ					Initiatives (2-3			
						sentences).			
	1	individual request	x New	x Yes	PC laptops	As many of our WRAC	5	Annual	campus
		_	Updated	No	for WRAC	Center tutoring		<u>x</u> 2022-23	standard
			Repeat		Center tutor	resources and processes		2023-24	
			_		use during	have transitioned online		2024-25	
Item					tutoring	when we switched to			
1					sessions (no	online tutoring, there is a			
					special	need for flexible			
					software or	computer access during			
					access is	tutoring sessions even			
					needed).				

						when we are back to in- person tutoring.			
Item 2	2	individual request	x New Updated Repeat	_x Yes No	PC laptops and/or PC desktops with camera/mic	Online tutoring will continue once we have returned to campus; student tutors will need access to laptops or desktops with cameras & mics in order to meet with students online	10	Annual _x 2022-23 2023-24 2024-25	campus standard
Item 3			New Updated Repeat	Yes No				Annual 2022-23 2023-24 2024-25	

Categorical Funding Applications:

The **Student Access Success and Equity (SASE) committee** "develops, leads, and supports campus initiatives that strengthen student access, success, and equity." SASE "provides a platform for collaboration and communication across the college that will result in the coordination of basic skills, student access, success, and equity efforts campus-wide." If you believe that any of your funding requests meet these requirements, then please fill out their application for funding here:

 $\underline{https://docs.google.com/forms/d/e/1FAIpQLSfWja-ZTbdHoPZ82reEOeTi32Ci3e7lyS4snRyXX8h8JrDV5w/viewform}$

Please contact the SASE committee with any questions: Administrative Tri-Chair Gabe Chaparro <u>gchaparro@chabotcollege.edu</u>. rogra

Career Education funds are available for projects that: 1) support a pm with a CTE TOP code or 2) continue a current project in SWP or 3) are eligible for Perkins Grants, or 4) meet other criteria such as core indicators and labor market demand. If you believe that any of your funding requests meet these requirements, then please fill out the CE application for funding here:

https://docs.google.com/forms/d/e/1FAIpQLSelkdNpRXzCbxnmVGHO7t3gC2K3eZfs_nXrOaLloFxlT1xbqw/viewform?usp=sf_link

Please contact the faculty chair of the CE Committee Connie Telles <u>ctelles@chabotcollege.edu</u> or the Career Pathways Project Manager Christina Read <u>cread@chabotcollege.edu</u> with any questions.